MINI



Dear MINI Owner:

MINI is committed to delivering complete and total product satisfaction to you, our customer. Our interest in your vehicle doesn't stop with its sale; rather, it continues throughout the vehicle's warranty period and beyond.

MINI USA has become aware of a potential problem that could affect the durability of the high-pressure fuel pumps in select 2007, 2008, and 2009 model year MINI vehicles equipped with the N14 turbocharged engines. The Service Engine Soon lamp may illuminate on affected vehicles, and drivers may experience reduced engine performance.

While we estimate that only a small percentage of vehicles will develop a problem, MINI USA will demonstrate the confidence we have in our product by extending the warranty for the high-pressure fuel pump to 10 years or 120,000 miles from the original in-service date, whichever comes first.

The emissions warranty extension for this component applies to your vehicle, and is transferable to any subsequent purchaser of your car.

All terms and conditions of the Federal Emissions Defect Warranty, the Federal Emissions Performance Warranty, and the California Emissions Warranty apply to the extended warranty. Warranty coverage for all other parts is not affected. Warranty terms and conditions can be found in your Service and Warranty information booklet.

In the event that your vehicle's high-pressure fuel pump exhibits the conditions outlined above, please contact your nearest authorized MINI dealer to schedule an appointment. Your MINI dealer has received a service information bulletin informing them of this warranty extension.

Company MINI USA A division of BMW Group Company Please be assured that we at MINI are totally committed to the highest standards of product excellence and ownership experience, and we are determined to provide a level of service that exceeds your expectations.

Mailing Address PO Box 1227 Westwood, NJ 07675-1227

Should you have any questions, please call us at (866)ASK-MINI (275-6464). Prefer email? Email us at: MINI.Assistance@ASKMINIUSA.com.

Telephone (866)ASK-MINI (275-6464)

Thank you for your cooperation in this matter.

Fax (201) 930-8484

E-mail MINI.Assistance@askminiusa.com

Very truly yours,

Website www.miniusa.com

Your friends at MINI USA